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## Coffee Talk

Fall 2009

with Chevron Construction Services Ltd.

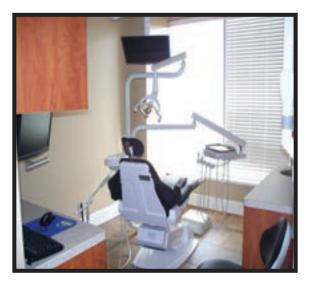
#### **Continuum Dentistry**

#### Dr. Harvey moves to new location.

The old Wine Kitz location on Kent Blvd provided a perfect blank slate for Dr. Harvey and his family's vision for the new location of their dental office. Chevron Construction worked closely with the family throughout the entire construction process to make sure everything, right down to the fine details matched this vision. The welcoming reception area offers a comfortable place to relax before being taken to one of the five operatories, which are all outfitted with the newest technology. Visit our website for more photos of this project.



Before - Front Reception Area



Operatory



After - Front Reception Area

#### 5 Lessons from Halloween

**Know when to turn the light off.** Managing expectations is key to creating satisfied customers. On Halloween, that means extinguishing your porch light and the candle in your jack-o-lantern as soon as you've run out of candy. In business, don't encourage an order you know you'll have trouble filling.

**Appearances matter.** Who'll receive the admiration of their fellow canvassers? Who might get an extra candy at every door? It's not the most efficient goblin, conscientious ghost or innovative ghoul, but whoever's the most convincingly attired. Same thing in business: you need to dress for success.



Word of mouth works. Houses that create a great impression through decoration and Halloween handouts always get the most traffic on October 31st, as every kid in the neighbourhood treks an extra block to make a special visit. It's all due to unsolicited referrals by satisfied customers.

**Trick or treat?** What's in that ubiquitous phrase if not a promise to exact revenge on a homeowner who doesn't deliver the goods? Smart CEOs make similar demands of their suppliers: give me the right product at the right price, or I will take my business to the competition.

Always ask for the order. View homeowners as customers rather than suppliers, and "trick or treat?" takes on an important new meaning: if you don't say it, you're less likely to be offered candy. Remember that every time you call on a prospective client, and you company's bag will fill with loot in far less time.

Courtesy of Profit Magazine.

Visit our website to check out our new video.

www.chevronconstruction.com

#### Value of building permits, by province/territory

	July 2009	August 2009	
	Seasonall	Seasonally Adjusted	
	\$ mi	\$ millions	
Canada	4679.7	5016.5	
Residential	2621.3	2913.6	
Non-Residential	2058.4	2102.9	
Ontario	1397.7	1694.9	
Residential	780.7	1008.6	
Non-Residential	617	686.3	

For the complete table please visit our website at www.chevronconstruction.com

#### What's so funny?



### Test your "smarts"

- 1) In the television special, "It's The Great Pumpkin, Charlie Brown", who does Snoopy battle?
  - a) Vulture
  - b) Woodstock
  - c) Great Pumpkin
  - d) Red Baron
- 2) Who was the author of the poem, "The Witches Spell", a fun and popular Halloween poem?
  - a) William Shakespeare
  - b) Robert Frost
  - c) Walt Whitman
  - d) Edgar Allan Poe
- 3) Eddie Munster is a character on the television series "The Munsters." What interesting Halloween character does he represent?
  - a) Gargoyle
  - b) Quasimodo
  - c) Werewolf
  - d) Warlock
- 4) "Garfields Halloween Adventure was first aired on October 30, 1985. What does Garfield disguise himself as in costume?
  - a) Clown
  - b) Dracula
  - c) Zorro
  - d) Pirate
- 5) In the 1982 film "E.T. The Extra-Terrestrial" how was E.T. dressed for Halloween?
  - a) Vampire
  - b) Ghost
  - c) Puppy
  - d) Teddy Bear

For the answers please visit our website at:

www.chevronconstruction.com



#### Safety First

#### Ontario's Cell Phone Ban

This Fall marks the official passing of Ontario's Cell Phone Ban. The new law is called The Countering Distracted Driving and Promoting Green Transportation Act.

This law stresses that cell phones are not to be used at all while driving. Once fully in place, the new law will also prohibit drivers from using portable video games or viewing display screens unrelated to the driving task such as laptops or DVD players while driving, even at long red lights. The legislation is clear, don't use them. There are exemptions: Emergency Services Staff such as Police, Emergency Medical Services and Fire Departments.

The legislation applies only to hand-held wireless communications and hand-held electronic entertainment devices. This means drivers may use a wireless communication or entertainment device that can be operated in a "hands-free" manner, for example:

- A cell phone with an earpiece or headset using voice dialing, or plugged into the vehicle's sound system
- A global positioning system (GPS) device that is properly secured to the dashboard or another accessible place in the vehicle
- A portable media player that has been plugged into the vehicle's sound system.

Drivers may still use their cell phone to place emergency calls to the Police, Fire Department and Emergency Medical Assistance. If possible, drivers should pull off the road to make the call.

Drivers who place others at risk as a result of using a handsfree device or any other distraction can be charged with careless driving and face fines of up to \$1,000, six demerit points, a driver's licence suspension and possible jail time. If convicted of dangerous driving (a criminal offence), drivers could face a penalty of up to \$2,000 and five years in jail.

Courtesy of Ontario.ca

# In progress..

#### **Collett Surveying**

#### Collett moves to new location

Collett Surveying Ltd. is one of the oldest land survey firms in eastern Ontario; it was founded in 1881. When you walk into their new office, located just down the road from the previous one, the history of the company is proudly displayed. The walls throughout the office are full of survey tools and documents, most of which are well over 150 years old. During construction a custom cabinet was built between the reception area and boardroom to showcase some of the artifacts.

For more photos of this construction project please visit our website at www.chevronconstruction.com.







New reception area.

Custom cabinet.

Ribbon cutting ceremony.



#### Pizza Hut, Cornwall, ON

The Pizza Hut in Cornwall is moving down the street to a brand new building. The restaurant is scheduled to be complete in Spring 2010.

#### Iroquois Plaza, Iroquois, ON

The Iroquois Plaza Revitilization project will be complete in early November. When the project is complete it will have new pavers, new lighting, new canopies, new hanging signs and an updated parking lot.



For more projects please visit our website at www.chevronconstruction.com